# Moki

## MokiTag
Tracker Series

## OVERVIEW

**FRONT VIEW**

Device Button

**BACK VIEW**

Captive Screw

⚠ WARNING contains coin-cell battery

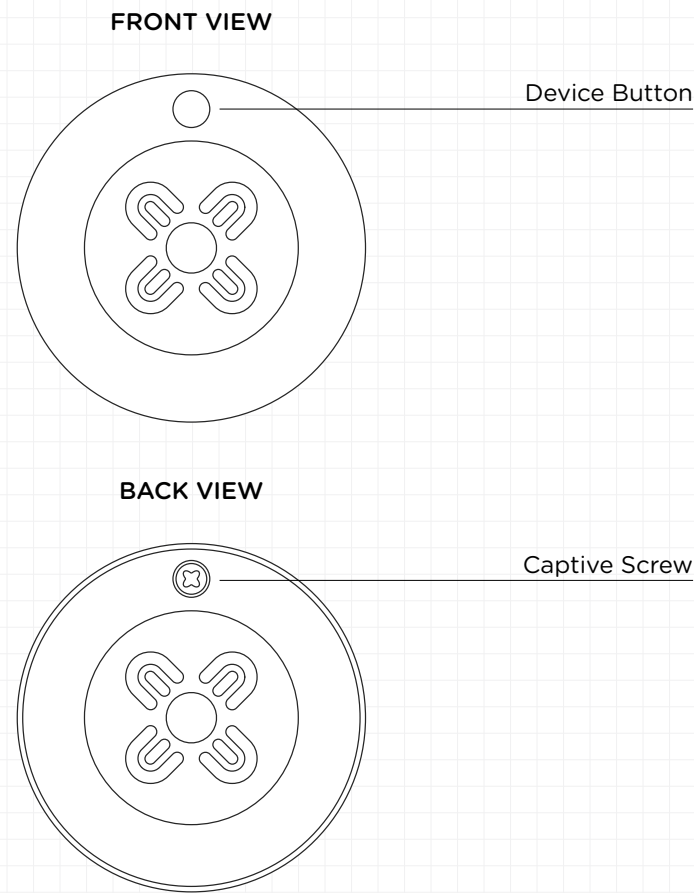## SAFETY INFORMATION

WARNING: KEEP AWAY FROM CHILDREN.

Button Cell Batteries are hazardous (new or used).

Button Cell Batteries can cause severe or fatal injuries in 2 hours or less if swallowed or placed inside any part of the body.

Medical attention should be sought immediately if it is suspected a Button Cell Battery has been swallowed or placed inside any part of the body, or contact your local poisons information center for expert 24/7 advice.

Australia: 13 11 26     New Zealand: 0800 764 766

KEEP BATTERIES OUT OF REACH OF CHILDREN

- Keep in original package until ready to use.
- Do not use if the compartment is not secure.
- Immediately dispose of used Button Cell Batteries promptly and safely. Flat batteries can still be dangerous.
- Contact your local poison control center for treatment information and advice.

## MOKITAG FUNCTIONS

### Locating your item

Using a MokiTag paired with the Find My app you can track down your device on the Find My network - powered by hundreds of millions of iDevices around the world. Nearby devices securely send the location of your missing device to iCloud, allowing you to see its location in the Find My app.

### Play sound

- Open the Find My app, click the Items tab, then click on your MokiTag.
- Click Play Sound, and the device will beep, so you can find the item easily.

## DEVICE BUTTON

### Power on

Press and hold the device button for 5 seconds. Your MokiTag will beep to indicate power is on.

### Power off

Press the device button 5 times in 2 seconds. Your MokiTag will beep to indicate power is off.

### Device status confirmation

Press the device button twice, the device beeps, indicating that the device is working. If the device does not beep, it means the device is powered off.

### Factory reset

Unpair the item from the Find My app then, after the device is powered on, double-click the device button. The device will beep. Press the device button for 8 seconds until the device beeps. Release the button to complete factory reset. The device can now be paired.

## PAIRING YOUR MOKITAG

### Pairing device

- Open the Find My app.
- Hold the device close to your iPhone, click the Items tab, tap + and then Add Other Item.
- Click Connect.
- Type a name for your device, select an emoji.
- Click Agree to acknowledge that this item will be linked to your Apple ID.
- Click Finish.

### Enable lost mode

- Open the Find My app, click the Items tab, then click on your MokiTag.
- Under Lost Mode, click Enable.
- Read the instructions, click Continue and enter a phone number or email address.
- Confirm details, customize your lost message, and click Activate to complete the setup.

## PAIRING YOUR MOKITAG

### Unpairing the device

- Open the Find My app, click on Items tab, then click MokiTag.
- Click Remove Item, then click Remove to unpair your MokiTag.

**Note:** After removing the device, the device will emit a beep, the device will shut down, and it is in pairing mode. If there is no re-pairing within 10 minutes, the device will leave the pairing state, and the device and the app cannot be paired at this time.

If you need to pair the device, you need to click the device button once, and the device will beep. At this point, the device enters the pairing state and can be re-paired with the app.

### Pairing failure

When pairing a device with Find My app, the phone will link to the Apple server. Pairing may fail because of network problems.

The following actions are recommended:

- Change the phone's network, such as switching between WiFi and your mobile network.
- Factory reset your MokiTag.
- Pair with Find My app.

## PRIVACY

### How is my privacy protected?

Only you can see where your item is. Your location data and history are never stored on the item itself. Devices that relay the location of your item also stay anonymous, and that location data is encrypted every step of the way. So not even Apple or Moki knows the location of your device or the identity of the device that helps find it.

### Designed to discourage unwanted tracking

If any Find My network accessory separated from its owner is seen moving with you over time, you'll be notified in one of two ways:

- If you have an iPhone, iPad or iPad touch, Find My will send a notification to your Apple device. This feature is available on iOS or iPadOS 14.5 or later.
- If you don't have an iOS device or a smartphone, a Find My network accessory that isn't with its owner for a period of time will emit a sound when it's moved. These features were created specifically to discourage people from trying to track you without your knowledge.

## REPLACING THE BATTERY

- Using an appropriately-size Phillips-head screwdriver, unscrew captive screw until it comes loose.
- Pop cover off - captive screw will remain in the cover.
- Carefully remove CR2032 battery from sheath.
- Insert new CR2032 battery into sheath, "+" side facing up.
- Replace cover and adjust until the captive screw locks into place.
- Immediately dispose of the old battery safely.

## SPECIFICATIONS

### MokiTag

| | |
|---|---|
| **Water resistance** | Rated IP67 |
| **Audio** | In-built speaker |
| **Connectivity** | 20 metre range |
| **Battery** | Captive screw - replaceable CR2032 coin cell |
| **Sensor** | Accelerometer |

This product is designed to be used with Apple Find My.

To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS, or macOS is recommended.

## E-WASTE

This product bears the selective sorting symbol for waste electrical and electronic equipment (WEEE).

This means that this product must be handled according to the European Directive 2002/96/EC in order to be recycled or dismantled to minimize its impact on the environment. For further information, please contact your local or regional authorities.

Should you need to dispose of this product, please note that electrical products should not be disposed of with household waste. Please dispose of thoughtfully.

## LEGAL NOTICE

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

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